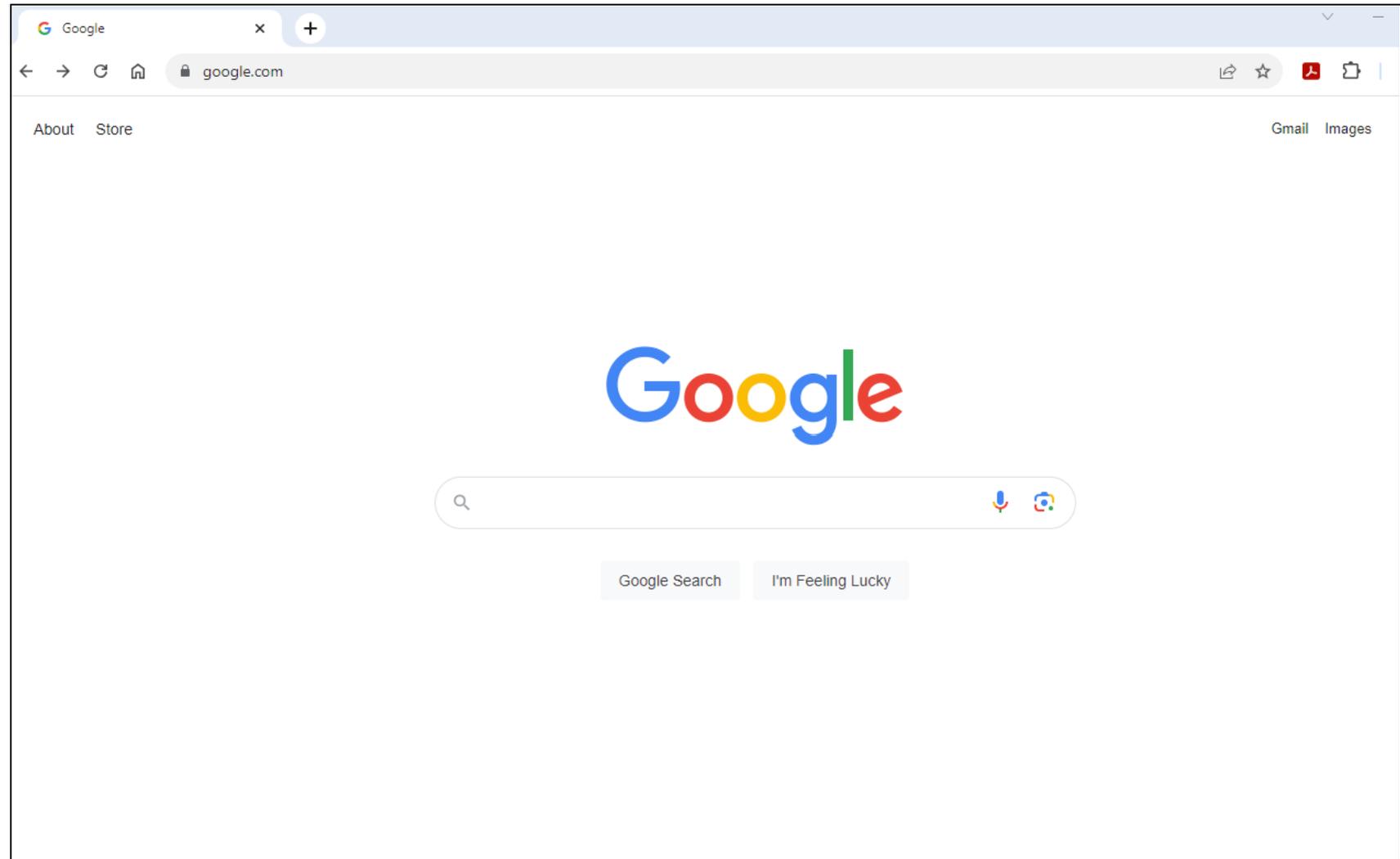


# AHIP Training

## Carrier Website links to get discounted price for AHIP: \$125

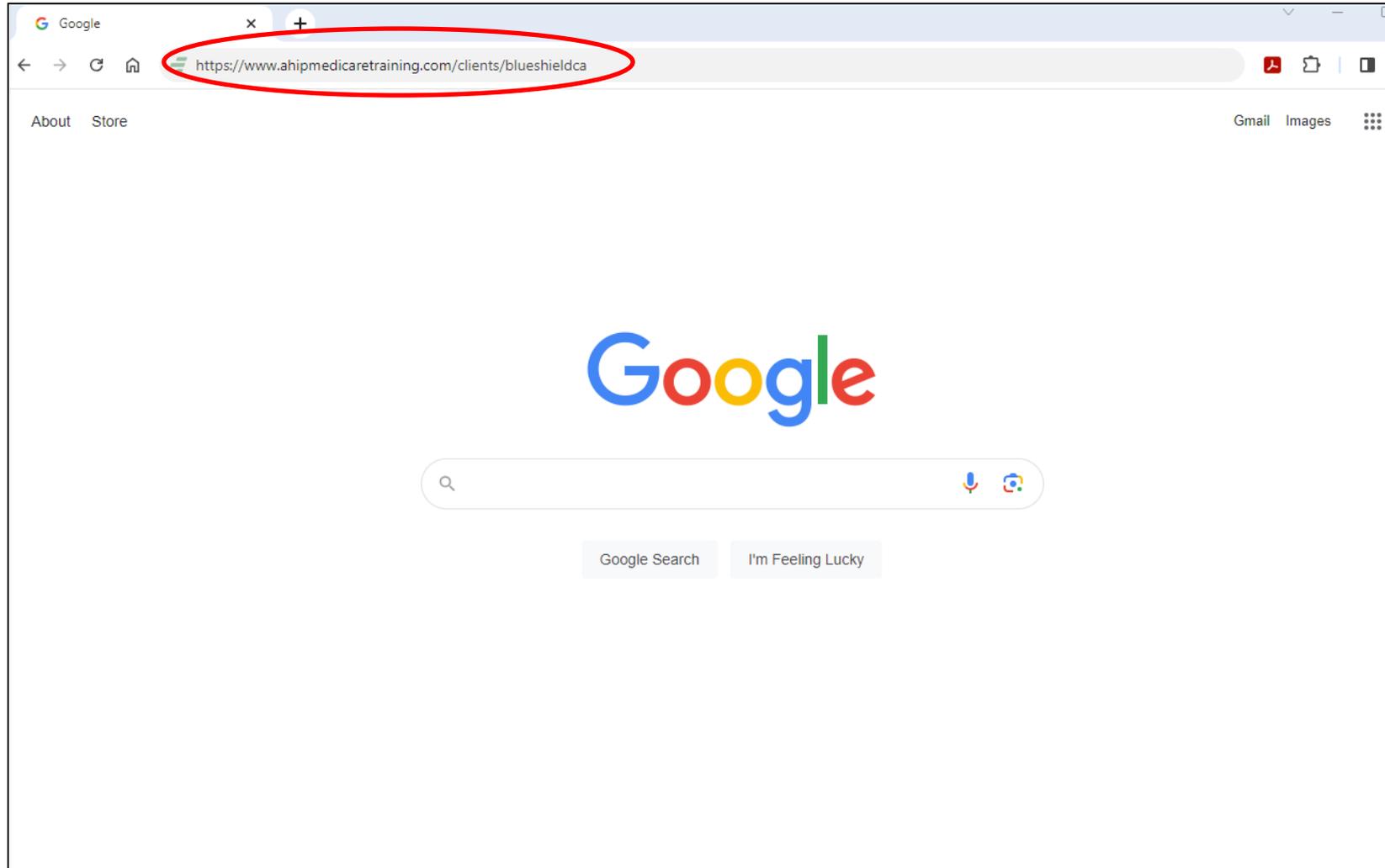
- Anthem (July 2, 2024): <https://getcertified.elevancehealth.com/medicare/certify>
- Aetna: <http://www.aetnamedicareproducercertification.com>
- **Blue Shield**: <https://www.ahipmedicaretraining.com/clients/blueshieldca>
- Centene (July 1, 2024): <https://apps.pingone.com/de644ef6-ba0d-4312-ae66-ba0360ffc0d1/signon/?flowId=038448f2-e9d4-4a43-8d88-7e56bd81467d>
- Humana: <https://www.humana.com/>
- Molina:  
<https://social.webcomserver.com/wpm/index.jsp?tenantName=molinahealthcareinc>
- SCAN: [www.ScanAgentPortal.com](http://www.ScanAgentPortal.com)
- United Healthcare: [www.uhcjarvis.com](http://www.uhcjarvis.com)

Use Browsers like Chrome or MS Edge to access the training site.



Enter the carrier link that gives you a discount on the AHIP. In this case, we're using Blue Shield's link:

<https://www.ahipmedicaretraining.com/clients/blueshieldca>



Make sure you see the health plan logo on the right upper corner before you proceed. Notice that once you have entered into the AHIP website, the url automatically changes to ahipmedicaretraining.com. Once you have paid and have taken advantage of the discount, you can return to the AHIP site by using ahipmedicaretraining.com to complete the AHIP if you cannot finish the certification in one sitting.

ahipmedicaretraining.com/page/login

English You are not logged in. [Log in](#)

**AHIP** Medicare + Fraud, Waste, and Abuse

blue of california

Medicare Course Home Transcript

**Quick Links**

- [User Guide](#)
- [Medicare FAQs](#)
- [AHIP Insurance Education](#)
- [AHIP Conferences](#)
- [AHIP Home](#)

Medicare + Fraud, Waste, and Abuse (MFWA)  
Online Course

Master Medicaid fundamentals in just one online course  
Medicaid Primer  
Enroll today

Scroll down the page and you will see the User Login / Registration section. Most of you have established an AHIP account before, so enter your Username, Password and click Login.

English ▾ You are not logged in. [Log In](#)

**AHIP** Medicare +  
Fraud, Waste, and Abuse

[Medicare Course Home](#) [Transcript](#)

- Eligibility and coverage
- Nondiscrimination training
- Marketing and enrollment under the Medicare Advantage and Part D program requirements

- Understand both the human and financial cost of FWA
- Review Medicare Parts C and D Fraud, Waste, and Abuse and General Compliance requirements
- Who commits FWA
- Reporting FWA; loopholes and obligations

**Ready to Get Started?**  
Contact your plan administrator for training requirements and enrollment discounts if applicable.

**User Login**

Username (NPN or Email)

Password

[Login](#)

[Forgot your username?](#)  
[Forgot your password?](#)

**Registration**

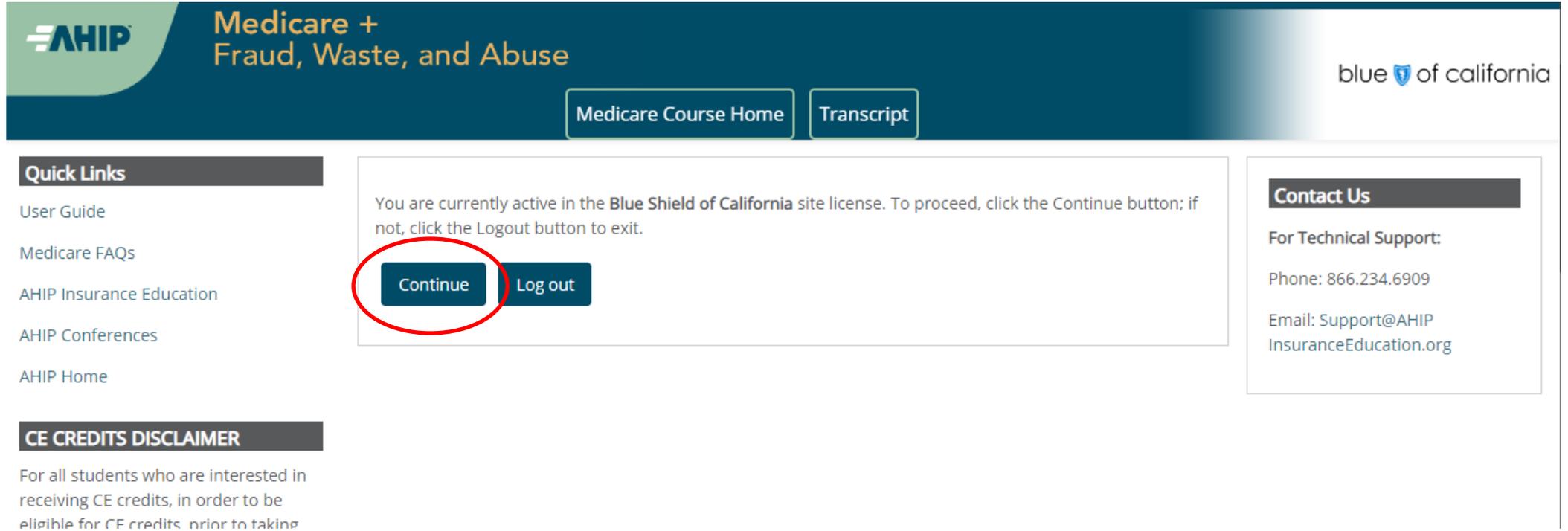
First time visitor?

[Create a New Account](#)

**If you have taken the AHIP before, enter your Username and Password. Click Login.**

**If you have never taken the AHIP, select this to Create a New Account**

It will bring you to this page, click Continue.



The image shows a screenshot of a web page for AHIP Medicare + Fraud, Waste, and Abuse. The page has a dark teal header with the AHIP logo on the left and the text "Medicare + Fraud, Waste, and Abuse" in the center. On the right side of the header, the "blue shield of california" logo is visible. Below the header, there are two buttons: "Medicare Course Home" and "Transcript".

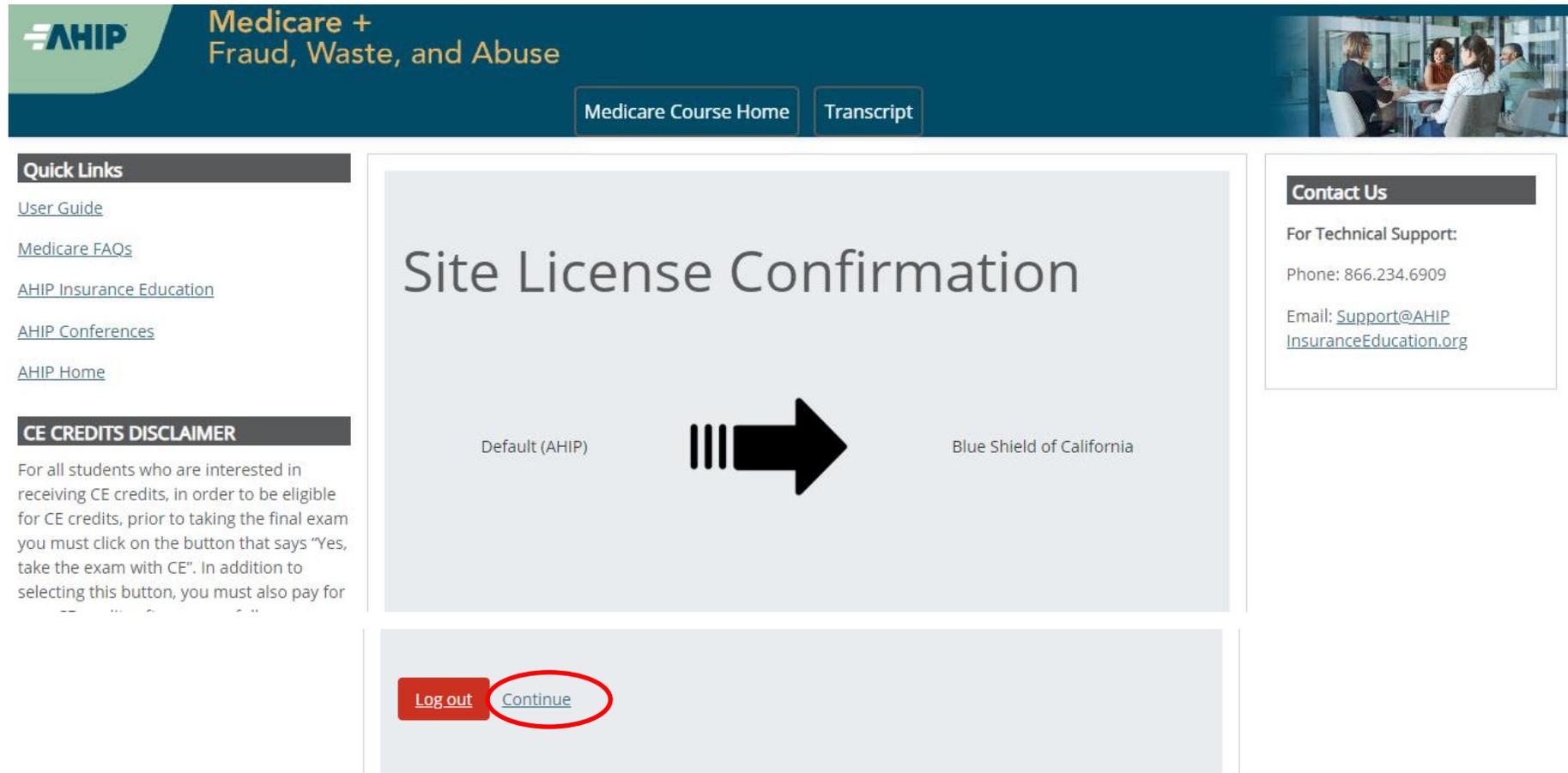
On the left side, there is a "Quick Links" section with a dark grey header. Below it, there are several links: "User Guide", "Medicare FAQs", "AHIP Insurance Education", "AHIP Conferences", and "AHIP Home".

In the center of the page, there is a white box with a grey border. Inside this box, there is a message: "You are currently active in the Blue Shield of California site license. To proceed, click the Continue button; if not, click the Logout button to exit." Below this message are two buttons: "Continue" and "Log out". The "Continue" button is circled in red.

On the right side, there is a "Contact Us" section with a dark grey header. Below it, there is a "For Technical Support:" section with the following information: "Phone: 866.234.6909" and "Email: Support@AHIP InsuranceEducation.org".

At the bottom left, there is a "CE CREDITS DISCLAIMER" section with a dark grey header. Below it, there is a paragraph of text: "For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking".

It will bring you to this page, click Continue. (You might have to scroll down to see that.)



The screenshot shows the AHIP Medicare + Fraud, Waste, and Abuse course interface. At the top, there is a dark blue header with the AHIP logo and the course title. Below the header are two buttons: "Medicare Course Home" and "Transcript".

On the left side, there is a "Quick Links" section with the following links: [User Guide](#), [Medicare FAQs](#), [AHIP Insurance Education](#), [AHIP Conferences](#), and [AHIP Home](#).

Below the quick links is a "CE CREDITS DISCLAIMER" section with the following text: "For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says 'Yes, take the exam with CE'. In addition to selecting this button, you must also pay for..."

The main content area displays "Site License Confirmation" with a large black arrow pointing from "Default (AHIP)" to "Blue Shield of California".

At the bottom of the main content area, there are two buttons: "Log out" and "Continue". The "Continue" button is circled in red.

On the right side, there is a "Contact Us" section with the following information: "For Technical Support:", "Phone: 866.234.6909", and "Email: [Support@AHIPInsuranceEducation.org](mailto:Support@AHIPInsuranceEducation.org)".

Confirm your profile information and keep scrolling down to the bottom of the page.

*For new accounts, you will be asked to fill in your profile information.*

**\*\*Be aware that when you are asked to put in your NPN and to enter a password, that will be your AHIP account password for this particular carrier. We recommend that you use your NPN as your AHIP user ID and keep the password the same every time you enter into another carrier's AHIP site.**

The screenshot shows the AHIP Medicare + Fraud, Waste, and Abuse website. The header includes the AHIP logo, the text "Medicare + Fraud, Waste, and Abuse", and the "blue of california" logo. Navigation buttons for "Medicare Course Home" and "Transcript" are visible. A "Quick Links" sidebar on the left contains links for "User Guide", "Medicare FAQs", "AHIP Insurance Education", "AHIP Conferences", and "AHIP Home". A "CE CREDITS DISCLAIMER" section is partially visible at the bottom left. The main content area features a green success message: "You have been successfully assigned to Blue Shield of California." Below this is the "Edit profile" section, which includes a "Collapse all" link and a "Confidential Information" section with the instruction: "Provide some information to uniquely identify yourself for the AHIP Medicare Training System". A "Contact Us" sidebar on the right provides technical support information: "For Technical Support: Phone: 866.234.6909 Email: Support@AHIPInsuranceEducation.org".

Make sure you select the two Agreements before you click Update profile.

#### CE CREDITS DISCLAIMER

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#### Site Usage Agreements

Legal terms of service

I agree to the Legal Terms of Service

Privacy statement

I agree to the Privacy Statement

Update profile

Cancel

You should be charged \$125 (that is already a discounted rate from \$175) because you have entered into this AHIP page using one of the affiliated carrier's links. There is no need to enter a promo code. Proceed to make this payment by clicking on Checkout.

**AHIP Medicare + Fraud, Waste, and Abuse**

blue of california

Medicare Course Home Transcript

**Quick Links**

- [User Guide](#)
- [Medicare FAQs](#)
- [AHIP Insurance Education](#)
- [AHIP Conferences](#)
- [AHIP Home](#)

**Contact Us**

For Technical Support:  
Phone: 866.234.6909  
Email: [Support@AHIPInsuranceEducation.org](mailto:Support@AHIPInsuranceEducation.org)

**CE CREDITS DISCLAIMER**

For all students who are interested in receiving CE credits, in order to be eligible

## Dashboard

AHIP User Update Successful

This online format allows you to study at your own pace by viewing learning modules made up of content slides interspersed with review questions.

Each module culminates with a practice review, which is designed to reinforce learning and prepare you for the Final Exam.

### Instructions

The AHIP Medicare Training Certification is capable of being shared amongst numerous health plans. Please be sure to contact your intended health plan to determine the most appropriate method for transmitting your results.

Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talking to your

### Shopping Cart

2025 AHIP Medicare Training (Recertification)  
Price: \$125.00

Subtotal	\$125.00
Promo Code	\$0.00
<b>Grand Total</b>	<b>\$125.00</b>

Enter promo code

Complete your payment information. You can click on Copy profile information to save time in filling in the information if they are the same.



#### BILLING INFORMATION

Product Name	Price	Qty	Subtotal
2025 Marketing Medicare Advantage and Part D Prescription Drug Plans: Understanding Medicare Basics, Plan Types, and Marketing and Enrollment Requirements	\$125.00	1	\$125.00
		Subtotal	\$125.00
		<b>Grand Total</b>	<b>\$125.00</b>

#### Billing Information

Copy profile information

#### Wrong price?

Click the **Confirm Training Link** below to verify you are accessing the correct carrier/company specific training link. This information can be verified via your homepage screen that lists the name and logo of the carrier/company. If you are not using the correct carrier/company link, please log back in using the correct link.

[Confirm Training Link](#)

#### Refund Policy

Double check or enter your information and pay with your credit card at the bottom of the page.  
Make sure your phone number is correct.

Phone Number \*  ?

**Payment Information**

Credit Card

**Continue**

**Payment Information**

Credit Card

 Please do not refresh the page until you complete payment.

**> Pay with credit or debit card**

Card number

Expiration date mm / yy  /

CSC   
[What is this ?](#)

**Pay Now**

Once paid, you can save your receipt (one should be sent to you via your email). Select **Go to my courses**.

[Receipt](#)

## Order Processing Complete

Your order has been processed successfully. Click on the **Go to my courses** button below to access your training.

### Items Ordered

Product Name	Price	Qty	Subtotal
2025 Marketing Medicare Advantage and Part D Prescription Drug Plans: Understanding Medicare Basics, Plan Types, and Marketing and Enrollment Requirements	\$125.00	Ordered: 1	\$125.00
Purchased with: Blue Shield of California			
		Subtotal	\$125.00
		Promo Code	\$0.00
		Tax	\$0.00
		<b>Grand Total</b>	<b>\$125.00</b>

[Go to my courses](#)

In the middle of the page, under My Certifications, you will see the % of completion for your AHIP. Click on AHIP Medicare Training (Recertification) to continue. Whenever you want to return to the AHIP, you can click on the tab: Medicare Course Home and you will be able to get back on this page. *If this is your first time taking the AHIP, (Recertification) will not appear.*

**AHIP Medicare + Fraud, Waste, and Abuse**

blue of california

Medicare Course Home Transcript

### Quick Links

- [User Guide](#)
- [Medicare FAQs](#)
- [AHIP Insurance Education](#)
- [AHIP Conferences](#)
- [AHIP Home](#)

### Contact Us

For Technical Support:

Phone: 866.234.6909

Email: [Support@AHIPInsuranceEducation.org](mailto:Support@AHIPInsuranceEducation.org)

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## Dashboard

This online format allows you to study at your own pace by viewing learning modules made up of content slides interspersed with review questions.

Each module culminates with a practice review, which is designed to reinforce learning and prepare you for the Final Exam.

### Instructions

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Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talking to your health plans prior to proceeding with your training.

### My Certifications

- [2025 AHIP Medicare Training \(Recertification\)](#) 0%

### Shopping Cart

There are no items currently available for you to purchase.

### CE Credit

You must complete and pass the Final Exam in order to purchase credits.

Credit Name	Credit Hours	Monitoring Affidavit
No Credits		

You will need to complete Modules 1 to 5 before unlocking the Final Exam.  
Proceed by clicking on Module 1.

**AHIP Medicare + Fraud, Waste, and Abuse**

blue of california

Medicare Course Home Transcript

**Quick Links**

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

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### 2025 AHIP Medicare Training (Recertification)

[Medicare Training](#) [FWA](#) [Certificate](#)

- [Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits](#)
- [Module 2 - Medicare Health Plans](#)
- [Module 3 - Medicare Part D: Prescription Drug Coverage](#)
- [Module 4 - Marketing Medicare Advantage and Part D Plans](#)
- [Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans](#)

[2025 - Final Exam](#)

**Restricted** Not available unless:

- The activity [Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits](#) is marked complete
- The activity [Module 2 - Medicare Health Plans](#) is marked complete
- The activity [Module 3 - Medicare Part D: Prescription Drug Coverage](#) is marked complete
- The activity [Module 4 - Marketing Medicare Advantage and Part D Plans](#) is marked complete
- The activity [Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans](#) is marked complete

**Contact Us**

**For Technical Support:**

Phone: 866.234.6909

Email: [Support@AHIPInsuranceEducation.org](mailto:Support@AHIPInsuranceEducation.org)

You will see a Module overview at the beginning of each module. Click Next to continue. Subsequent “NEXT” buttons are at the bottom right corner of the slides.

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

### CE CREDITS DISCLAIMER

[Next >](#)

## You Will Learn

# Module 1: Overview

You will learn about the following in this module:

- Be able to explain that Medicare is a Federal health insurance program for individuals who are aged



[< PREV](#)

[NEXT >](#)

For returning brokers, the review for Modules 1, 2, and 3 will be unlocked for you. We highly recommend that you **DO NOT** skip the training but go to View Module 1 training to download the current year's Module slides for your future use.

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

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[< Previous](#)

## Welcome

# Module 1: Overview

Welcome to Module 1 of your AHIP training. You can review the training material or proceed to the module review.

Requirements for this Module: Completion of Module 1 Review Questions.  
Review questions are not counted towards the AHIP Final Exam.

Please make a selection using the buttons below.

[View Module 1 training](#)

[Take the Module 1 review](#)

In each module, you can select [Download Slides](#) on the left side of the screen. Each Module's slides contain the exact same information as if you were clicking through the training. The information is in text format for easier search. Keep these in your files so that you can refer back to the information while you're taking the final exam and also during the plan year. You can now click on "Previous" and proceed to the Module 1 Final Review. [For first time AHIP takers, you will need to go through the course in order to unlock the Final Review. So click on Start Course here.](#)

### Download Content Materials

[Download Slides](#)

Please note, downloadable materials are available as an offline resource and benefit to our users. Accessing and printing of these materials is not recognized by the system to administer a completion status.

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

### CE CREDITS DISCLAIMER

For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says "Yes, take the exam"

[< Previous](#)

☰ Medicare Module 1

# 1 Overview: Medicare Program Basics

[Start Course](#)

You can now click on Take the Module review and go directly to the review.

*For first time brokers, you will need to click through the first 3 modules before the Module review is unlocked for you. After your first AHIP, the Final Review of your first 3 modules will be unlocked for subsequent years.*

#### Quick Links

User Guide

Medicare FAQs

AHIP Insurance Education

AHIP Conferences

AHIP Home

#### CE CREDITS DISCLAIMER

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< Previous

## Welcome

### Module 1: Overview

Welcome to Module 1 of your AHIP training. You can review the training material or proceed to the module review.

Requirements for this Module: Completion of Module 1 Review Questions.  
Review questions are not counted towards the AHIP Final Exam.

Please make a selection using the buttons below.

View Module 1 training

Take the Module 1 review

*(You will see this screen if you are clicking through the slides in Modules 1, 2, & 3. If you are a returning agent, and you are skipping over the first 3 modules, you will see this screen after you have clicked through Modules 4 and 5.)*

When you're done going through the slides in the module, there is no need to Restart since you have already downloaded the slides in the beginning of the Module. **Go ahead to Start Final Review and follow our instructions on how to capture answers to build your own answer key.**

The screenshot displays the AHIP Medicare Module 4 completion screen. On the left, the AHIP logo is visible with the tagline "Guiding Greater Health". Below the logo is a "MENU" section with a list of topics, each followed by a checkmark: "Applicable Amounts", "Limits on Amount of Co...", "Rules", "Exception to Pro Rata Pa...", "Rapid Disenrollment", "Rapid Disenrollment", "Frequently Asked Questi...", "Frequently Asked Questi...", and "Frequently Asked Questi...". The main content area features a "THANK YOU EXIT COURSE" message. To the left of the text is an image of a hand writing "Thank you!" with a pen. The text reads: "You have reach the end of Module 4: Communications and Marketing Rules for Medicare Advantage and Part D Plans. You may restart the module or take the final quick review to test your knowledge by clicking on the tabs below." At the bottom, there are two buttons: a red "Restart" button and a teal "Start Final Review" button, which is circled in red.

Select Attempt now.

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

### CE CREDITS DISCLAIMER

For all students who are interested in receiving CE credits, in order to be

[< Previous](#)

## Module 1 Final Review

Grading method: Highest grade

[Attempt now](#)

[< Previous](#)

You have 20 questions per review. To begin, you can select any answer you want and then click Submit. Don't worry about the answers being correct or not.

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

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Question **20**  
Not yet  
answered

Madeline that she will pay Part B premiums at more than the standard lowest rate but less than the highest rate due her substantial income.

- d. You should tell Madeline that she will be able to enroll in both Medicare Part A and Part B without paying monthly premiums due to her husband's long work record and participation in the Medicare system.

Mr. Rainey is experiencing paranoid delusions and his physician feels that he should be hospitalized. What should you tell Mr. Rainey (or his representative) about the length of an inpatient psychiatric hospital stay that Medicare will cover?

- a. Medicare will cover a total of 190 days of inpatient psychiatric care during Mr. Rainey's entire lifetime.
- b. Medicare will cover, at its allowable amount, as many stays as are needed throughout Mr. Rainey's life, as long as no single stay exceeds 190 days.
- c. Inpatient psychiatric services are not covered under Original Medicare.
- d. Medicare inpatient psychiatric coverage is limited to the same number of days covered for typical inpatient stays.

Submit

There is no pass/fail for these training sections. If you answer is incorrect, AHIP will explain the correct answer for you so that you will be able to make the correct choice.

Medicare Course Home Transcript

**Quick Links**

- User Guide
- Medicare FAQs
- AHIP Insurance Education
- AHIP Conferences
- AHIP Home

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<b>Started on</b>	Tuesday, July 12, 2022, 12:45 PM
<b>State</b>	Finished
<b>Completed on</b>	Tuesday, July 12, 2022, 12:47 PM
<b>Time taken</b>	2 mins 20 secs
<b>Points</b>	9.00/20.00
<b>Grade</b>	45.00 out of 100.00
<b>Feedback</b>	You have completed this Knowledge Check. To proceed, please return to the training dashboard and select the next available section.

Question 1  
Incorrect

Mrs. Geisler's neighbor told her she should look at her Part D options during the annual Medicare enrollment period because features of Part D might have changed. Mrs. Geisler can't remember what Part D is so she called you to ask what her neighbor was talking about. What could you tell her?

- a. Part D covers long-term care services and she shouldn't worry because there has been no change in coverage.
- b. Part D covers physician and non-physician practitioner services and the deductible has not changed this year, but the physician charges may go up.
- c. Part D covers hospital and home health services and the cost sharing has changed this year.
- d. Part D covers prescription drugs and she should look at her premiums, formulary, and cost-sharing among other factors to see if they have changed.

**Incorrect:** Long-term care services may be available through some Medicare Advantage plans and those with private long-term care insurance. Medicare Part D provides prescription drug coverage.

Source: Part 1, Slide – Original Medicare and Part D Prescription Drug Coverage.

- 
- Study the correct answers.
  - Before clicking on anything else, you should capture the questions and corrections so that you can refer back to them to try to capture the correct answer in your next run at the Final Review of the same module.
  - To do this, on the questions screen, press Ctrl+A, then Ctrl+P to print the screen

Your screen will look like this when you press Ctrl+A (everything will be highlighted)

**AHIP Medicare + Fraud, Waste, and Abuse**

blue of california

Medicare Course Home Transcript

**Quick Links**

- User Guide
- Medicare FAQs
- AHIP Insurance Education
- AHIP Conferences
- AHIP Home

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<b>Started on</b>	Sunday, July 9, 2023, 9:27 PM
<b>State</b>	Finished
<b>Completed on</b>	Sunday, July 9, 2023, 9:30 PM
<b>Time taken</b>	2 mins 47 secs
<b>Points</b>	6.00/20.00
<b>Grade</b>	30.00 out of 100.00
<b>Feedback</b>	You have completed this Knowledge Check. To proceed, please <a href="#">return to the training dashboard</a> and select the next available section.

**Question 1**  
Correct

Anthony Boniface turned 65 in 2023. He was not receiving Social Security or Railroad Retirement Benefits on his 65<sup>th</sup> birthday. He was interested in obtaining Medicare coverage and is eligible for premium-free Part A. Before he could enroll in Medicare, his entire area was impacted by a hurricane causing massive flooding and severe wind damage. The Federal government declared this to be a natural disaster which has recently ended. During this period Anthony's initial enrollment period expired. Anthony asks you how he can now obtain Medicare coverage. What should you say?

- a. Anthony will be automatically enrolled in Medicare Part A within one month from the date the Federal government declared the disaster ended. If he wishes Part B coverage he must wait until the next General Enrollment Period.
- b. Anthony is eligible for a special enrollment period (SEP) because he missed an enrollment period due to the impact of the Federally declared disaster. This SEP will allow Anthony to enroll in Part B up to six months after the end of the emergency declaration. Anthony may enroll in premium-free Part A at any time and his Part A coverage will be retroactive for up to 6 months. **Correct:** Anthony is eligible for a special enrollment period (SEP) to enroll in Part B because he missed an enrollment period due to the impact of the Federally declared disaster. This SEP will allow Anthony to enroll in Part B up to six months after the end of the emergency declaration. Anthony may enroll in premium-free Part A at any time and his Part A coverage will be retroactive for up to 6 months.
- c. Anthony must wait until the next General Enrollment Period (GEP) which runs from January 1 through March 31.
- d. Anthony will have a special enrollment period (SEP) of 3 months beginning after the end of the emergency declaration, but he will be subject to a late enrollment penalty if he chooses Part B coverage.

Source: Module 1, Slide – New Special Enrollment Periods (SEPs) for 2023 and beyond; Slide – Parts A and B After the Initial Enrollment Period

**Question 2**  
Incorrect

Mr. Xi will soon turn age 65 and has come to you for advice as to what services are provided under Original Medicare. What should you tell Mr. Xi that best describes the health coverage provided to Medicare beneficiaries?

A pop up screen will look something like this when you press Ctrl+P. (every computer system may look slightly different) Select Print to PDF or Save as PDF to save this Module's questions.

**Print** ?  
Total: 11 sheets of paper

**Printer**  
Microsoft Print to PDF ▼

**Copies**  
1

**Layout**  
 Portrait  
 Landscape

**Pages**  
 All  
 Odd pages only  
 Even pages only  
 e.g. 1-5, 8, 11-13

**Color**  
Color ▼

[More settings](#) ▼

**Print** **Cancel**

<b>Started on</b>	Sunday, July 9, 2023, 9:27 PM
<b>State</b>	Finished
<b>Completed on</b>	Sunday, July 9, 2023, 9:30 PM
<b>Time taken</b>	2 mins 47 secs
<b>Points</b>	6.00/20.00
<b>Grade</b>	30.00 out of 100.00
<b>Feedback</b>	You have completed this Knowledge Check. To proceed, please <a href="#">return to the training dashboard</a> and select the next available section.

Question 1  
Correct

Anthony Boniface turned 65 in 2023. He was not receiving Social Security or Railroad Retirement Benefits on his 65<sup>th</sup> birthday. He was interested in obtaining Medicare coverage and is eligible for premium-free Part A. Before he could enroll in Medicare, his entire area was impacted by a hurricane causing massive flooding and severe wind damage. The Federal government declared this to be a natural disaster which has recently ended. During this period Anthony's initial enrollment period expired. Anthony asks you how he can now obtain Medicare coverage. What should you say?

- a. Anthony will be automatically enrolled in Medicare Part A within one month from the date the Federal government declared the disaster ended. If he wishes Part B coverage he must wait until the next General Enrollment Period.
- b. Anthony is eligible for a special enrollment period (SEP) because he missed an enrollment period due to the impact of the Federally declared disaster. This SEP will allow Anthony to enroll in Part B up to six months after the end of the emergency declaration. Anthony may enroll in premium-free Part A at any time and his Part A coverage will be retroactive for up to 6 months. ✔ **Correct:** Anthony is eligible for a special enrollment period (SEP) to enroll in Part B because he missed an enrollment period due to the impact of the Federally declared disaster. This SEP will allow Anthony to enroll in Part B up to six months after the end of the emergency declaration. Anthony may enroll in premium-free Part A at any time and his Part A coverage will be retroactive for up to 6 months.
- c. Anthony must wait until the next General Enrollment Period (GEP) which runs from January 1 through March 31.
- d. Anthony will have a special enrollment period (SEP) of 3 months beginning after the end of the emergency declaration, but he will be subject to a late enrollment penalty if he chooses Part B coverage.

Source: Module 1, Slide - New Special Enrollment Periods (SEPs) for 2023 and beyond; Slide - Parts A and B After the Initial Enrollment Period

Once you have captured the questions/answers, you can click on “return to the training dashboard”  
**IMPORTANT:** Review the wrong answers you have captured and figure out which are the correct answers. Make note of the correct answers so that you can answer them correctly during your second run of the same module’s Final Review.

### Quick Links

User Guide

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AHIP Home

### CE CREDITS DISCLAIMER

For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says “Yes, take the exam with CE”. In addition to selecting this

Started on	Tuesday, July 12, 2022, 12:45 PM
State	Finished
Completed on	Tuesday, July 12, 2022, 12:47 PM
Time taken	2 mins 20 secs
Points	9.00/20.00
Grade	45.00 out of 100.00
Feedback	You have completed this Knowledge Check. To proceed, please <b>return to the training dashboard</b> and select the next available section.

Question 1

Incorrect

Mrs. Geisler's neighbor told her she should look at her Part D options during the annual Medicare enrollment period because features of Part D might have changed. Mrs. Geisler can't remember what Part D is so she called you to ask what her neighbor was talking about. What could you tell her?

- a. Part D covers long-term care services and she shouldn't

**Incorrect:** Long-term care services may be available through some Medicare

You will see that Module 1 has been checked. Before moving ahead with the other Modules, and after you have used the answer key to figure out the correct answers, click on Module 1 again!

### Quick Links

[User Guide](#)

[Medicare FAQs](#)

[AHIP Insurance Education](#)

[AHIP Conferences](#)

[AHIP Home](#)

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[Medicare Training](#)

[FWA](#)

[Certificate](#)



Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits



Module 2 - Medicare Health Plans



Module 3 - Medicare Part D: Prescription Drug Coverage



Module 4 - Marketing Medicare Advantage and Part D Plans



Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans

Select Re-attempt and go through the questions one more time. This time, carefully select the correct answers from the answer key that you have collected earlier.

[< Previous](#)

## Module 1 Final Review

Grading method: Highest grade

### Summary of your previous attempts

Attempt	State	Grade / 100.00	Feedback
1	Finished	30.00	You have completed this Knowledge Check. To proceed, please <a href="#">return to the training dashboard</a> and select the next available section.

Highest grade: 30.00 / 100.00.

[Re-attempt](#)

When you have answered all 20 questions, hit Submit. The correct answers are now displayed on your screen.

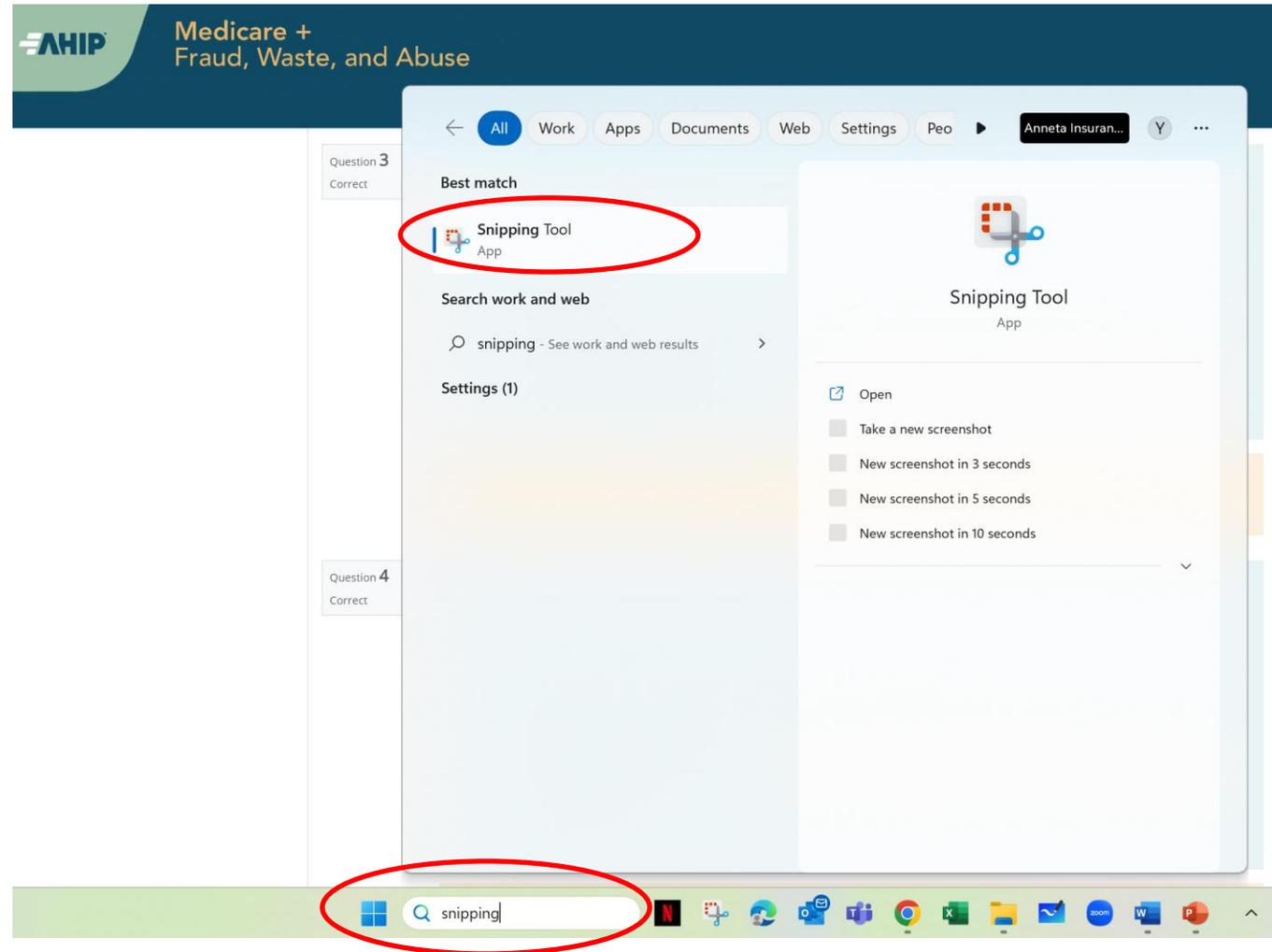
Mr. Moy's wife has a Medicare Advantage plan, but he wants to understand what coverage Medicare Supplemental Insurance provides since his health care needs are different from his wife's needs. What could you tell Mr. Moy?

- a. Medicare Supplemental Insurance would help cover his Part A and Part B deductibles or coinsurance in Original Fee-for-Service (FFS) Medicare as well as possibly some services that Medicare does not cover. ✔
- b. Medicare Supplemental Insurance would cover his long-term care services.
- c. Medicare Supplemental Insurance would cover all of his IRS approved health care expenditures not covered under Original Fee-for-Service (FFS) Medicare.
- d. Medicare Supplemental Insurance would cover his dental, vision and hearing services only.

**Correct:** Medicare Supplement Insurance (Medigap) fills "gaps" in Original Medicare coverages, such as all or part of the deductibles or coinsurance as well as possibly offering some services such as medical care when a beneficiary travels outside the United States.

Source: Module 1, Slide - Medigap (Medicare Supplement Insurance)

At this time, go to your computer's Search bar at the bottom of your screen, type in Snipping Tool. (This is a free tool that comes with Microsoft Office). Select Snipping Tool App once it pops up as the Best match.



The Snipping Tool window will appear in the middle of your screen. Make sure you have the screen that you want to Snip (cut) before you turn on the Snipping Tool. Click on +New on the Snipping Tool window, your screen will dim to indicate that the tool is ready for you to select the area where you want to Snip/cut. Left click on one of the corners of the screen that you want to capture and drag across the screen.

The screenshot shows a web browser window with the URL [ahipmedicaretraining.com/mod/quiz/review.php?attempt=6772818&cmid=544](http://ahipmedicaretraining.com/mod/quiz/review.php?attempt=6772818&cmid=544). The page header includes the AHIP logo and the text "Medicare + Fraud, Waste, and Abuse". The main content area displays a quiz question:

Question 2  
Correct

Mr. Moy's wife has a Medicare Advantage plan. Which of the following services does Medicare Supplement Insurance provide since his health plan does not cover it?

- a. Medicare Supplemental Insurance would help cover his Part A and Part B deductibles or coinsurance in Original Fee-for-Service (FFS) Medicare as well as possibly some services that Medicare does not cover. ✓
- b. Medicare Supplemental Insurance would cover his long-term care services.
- c. Medicare Supplemental Insurance would cover all of his IRS approved health care expenditures not covered under Original Fee-for-Service (FFS) Medicare.
- d. Medicare Supplemental Insurance would cover his dental, vision and hearing services only.

Correct: Medicare Supplement Insurance (Medigap) fills "gaps" in Original Medicare coverages, such as all or part of the deductibles or coinsurance as well as possibly offering some services such as medical care when a beneficiary travels outside the United States.

Source: Module 1, Slide - Medigap (Medicare Supplement Insurance)

The Snipping Tool window is open, showing the "+ New" button circled in red. The window title is "Snipping Tool" and it contains the instruction: "Press Windows logo key + Shift + S to start a snip."

In this case, you want to capture the question with the correct answer that you have inputted. Once you have that question captured in the Snipping Tool window, the picture that you have captured will be automatically copied to your clipboard. You can also copy what you have captured with the Snipping Tool by clicking on the copy icon.

**AHIP Medicare + Fraud, Waste, and Abuse**

Source: Module 1, Slide – New Special Enrollment Period

Question 3  
Correct

Mr. Wu is eligible for Medicare. He has limited financial resources but failed to qualify for the Part D low-income subsidy. Where might he turn for help with his prescription drug costs?

- a. Mr. Wu may still qualify for help in paying Part D costs through his State Pharmaceutical Assistance Program.
- b. Mr. Wu may still qualify for help in paying for Part D costs through the local Office of the Aging.
- c. Mr. Wu has no alternative but to liquidate his remaining assets and apply for coverage through his state's Medicaid program.
- d. Mr. Wu may still qualify for help in paying for Part D costs through the Federal Pharmaceutical Assistance Program.

Correct: A State Pharmaceutical Assistance Program may be able to provide assistance with prescription drug costs for those who are of limited means but do not qualify for the Part D low-income subsidy.

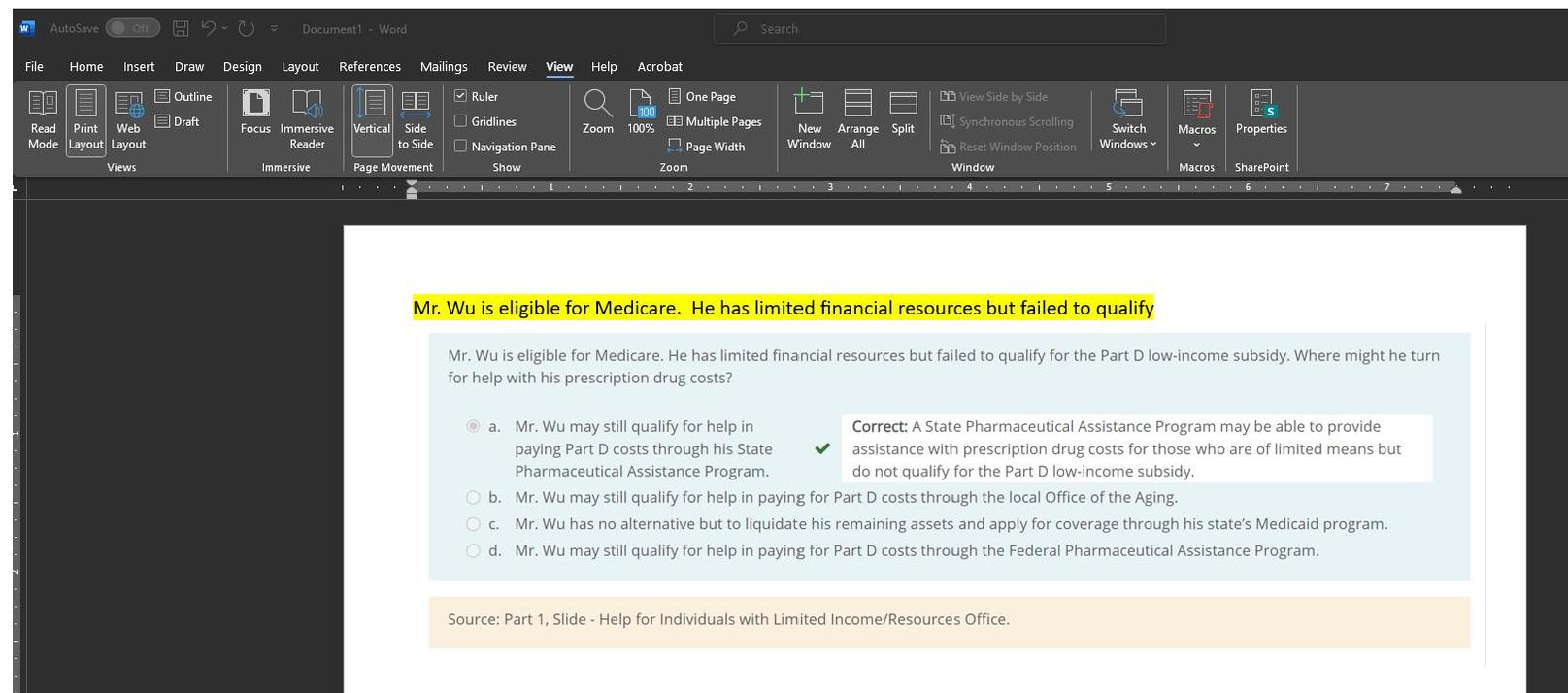
Source: Part 1, Slide - Help for Individuals with Limited Income/Resources Office.

Source: Part 1, Slide - Help for Individuals with Limited Income/Resources Office.

Snipping Tool

Click here to copy

Now open up a new Word document and type Ctrl+V to paste the question on to the Word document. In front of each of the questions (with the correct answers) that you have captured, type in the first line of the question as you see highlighted in yellow. As you collect the answers from all 5 modules (20 questions each module), you will have a total of 100 answers by the end of this exercise. Continue to do this until you are done with all 5 modules and have unlocked the Final Exam. Save this document in an easily retrievable folder. This will build up your answer key for years to come as you collect more answers each additional year. The first year will take the longest time but subsequent years, you will be able to start using the answer key by pressing Ctrl + F to find the answers, the time it will take you to take the AHIP will decrease significantly in the coming years!



The screenshot shows the Microsoft Word interface with a document titled "Document1 - Word". The ribbon is set to the "View" tab. The document content includes a question highlighted in yellow: "Mr. Wu is eligible for Medicare. He has limited financial resources but failed to qualify". Below the question is a multiple-choice list with four options. Option 'a' is selected and marked as correct with a green checkmark. A callout box next to option 'a' provides the correct answer: "Correct: A State Pharmaceutical Assistance Program may be able to provide assistance with prescription drug costs for those who are of limited means but do not qualify for the Part D low-income subsidy." Below the list is a source citation: "Source: Part 1, Slide - Help for Individuals with Limited Income/Resources Office."

Mr. Wu is eligible for Medicare. He has limited financial resources but failed to qualify

Mr. Wu is eligible for Medicare. He has limited financial resources but failed to qualify for the Part D low-income subsidy. Where might he turn for help with his prescription drug costs?

- a. Mr. Wu may still qualify for help in paying Part D costs through his State Pharmaceutical Assistance Program. ✔ **Correct:** A State Pharmaceutical Assistance Program may be able to provide assistance with prescription drug costs for those who are of limited means but do not qualify for the Part D low-income subsidy.
- b. Mr. Wu may still qualify for help in paying for Part D costs through the local Office of the Aging.
- c. Mr. Wu has no alternative but to liquidate his remaining assets and apply for coverage through his state's Medicaid program.
- d. Mr. Wu may still qualify for help in paying for Part D costs through the Federal Pharmaceutical Assistance Program.

Source: Part 1, Slide - Help for Individuals with Limited Income/Resources Office.

**IMPORTANT: PLEASE READ** Going through the Module trainings

- Pay close attention to Modules 4 & 5 because they provide you with valuable information on sales and marketing, and enrollment guidelines.
- When you go through the module trainings, note that you will need to stay on each slide for about 5 seconds before the Next button can be selected.
- On some slides, you will be instructed to click within the slides to reveal other information before you can proceed to the next slide.
- This will be a slower process. So if you are a returning user, please download all slides from all Modules. You can review them later so that for Modules 1, 2, & 3, you can skip directly to the Module reviews.
- Once you have completed the 5 Modules, you have now unlocked the Final Exam!
- Refer to the answers you have collected from your 5 Modules and use those to complete your Final Exam. If you run into a question that was not in your modules, refer to your downloaded slides to find the answers.

After completion of the 5 Modules and the Final Exam, you will need to complete the Fraud, Waste & Abuse training before you can download your AHIP completion certificate. Select Continue to FWA when you have completed your Final Exam (you will see a check mark in front of the Final Exam).

**AHIP Medicare + Fraud, Waste, and Abuse**

Medicare Course Home | Transcript

**Quick Links**

- [User Guide](#)
- [Medicare FAQs](#)
- [AHIP Insurance Education](#)
- [AHIP Conferences](#)
- [AHIP Home](#)

**CE CREDITS DISCLAIMER**

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Medicare Training | **FWA** | Certificate

Congratulations! You have completed the "Medicare Training" portion of this course.

You can now move on to the "Fraud, Waste, and Abuse" (FWA) portion. You can navigate there by clicking the "FWA" tab in the menu at the top of the page or by clicking the button below.

**Continue to FWA**

- [Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits](#)
- [Module 2 - Medicare Health Plans](#)
- [Module 3 - Medicare Part D: Prescription Drug Coverage](#)
- [Module 4 - Marketing Medicare Advantage and Part D Plans](#)
- [Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans](#)
- [2024 - Final Exam](#)

Complete the Nondiscrimination Training and Medicare Fraud, Waste, & Abuse to unlock the General Compliance module. Make sure to download the slides!  
Please refer to your Annetta Agent Portal AHIP assistance to get more information for these modules.

The screenshot displays a Medicare course interface. At the top, there are two buttons: "Medicare Course Home" and "Transcript". Below this, there are three buttons: "Medicare Training", "FWA", and "Certificate". The main content area lists two training modules: "Nondiscrimination Training" and "Medicare Fraud, Waste, & Abuse", both of which are circled in red. Below these modules is a section for "General Compliance", which is marked as "Restricted" and includes a list of prerequisites: "The activity [Nondiscrimination Training](#) is complete and passed" and "The activity [Medicare Fraud, Waste, & Abuse](#) is complete and passed". A red arrow points from the bottom left towards the "General Compliance" section.

Medicare Course Home Transcript

Medicare Training FWA Certificate

[Nondiscrimination Training](#)

[Medicare Fraud, Waste, & Abuse](#)

General Compliance

**Restricted** Not available unless:

- The activity [Nondiscrimination Training](#) is complete and passed
- The activity [Medicare Fraud, Waste, & Abuse](#) is complete and passed

When you get to the Medicare Fraud, Waste, and Abuse Training, select “No” on this slide and start course.  
\*\*Remember to download slides for this module.

Welcome

## Medicare Fraud, Waste, and Abuse Training

Developed by the  
Centers for Medicare & Medicaid Services

Have you completed Combating Medicare Parts C & D Fraud, Waste, and Abuse Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Combating Medicare Parts C & D Fraud, Waste, and Abuse Training and Review Questions.

Review questions are not counted towards the Combating Medicare Parts C & D Fraud, Waste, and Abuse Final Exam.

Yes  No

The General Compliance module will unlock as soon as you've completed the first two modules.  
\*\*Remember to download slides for this module.

[Medicare Training](#)

[FWA](#)

[Certificate](#)



[Nondiscrimination Training](#)



[Medicare Fraud, Waste, & Abuse](#)



[General Compliance](#)

When you get to the General Compliance Training, select “No” on this slide and start course.  
\*\*Remember to download slides for this module.

Welcome

## General Compliance Training

Developed by the  
Centers for Medicare & Medicaid Services

Have you completed Medicare Parts C & D General Compliance Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Medicare Parts C & D General Compliance Training and Review Questions.

Review questions are not counted towards the Medicare Parts C & D General Compliance Final Exam.

Yes

No

When you have completed all three sections, you will see check marks in front of each module.  
Click on “Continue to Certificate”

[Medicare Training](#)

[FWA](#)

[Certificate](#)

Congratulations! You have completed the "FWA" portion of this course.

You can now move on to the "Certificate" portion. You can navigate there by clicking the "Certificate" tab in the menu at the top of the page or by clicking the button below.

[Continue to Certificate](#)



[Nondiscrimination Training](#)



[Medicare Fraud, Waste, & Abuse](#)



[General Compliance](#)

Select "AHIP Medicare Certification". A new window will pop-up with a copy of your AHIP certificate.

[Medicare Training](#)

[FWA](#)

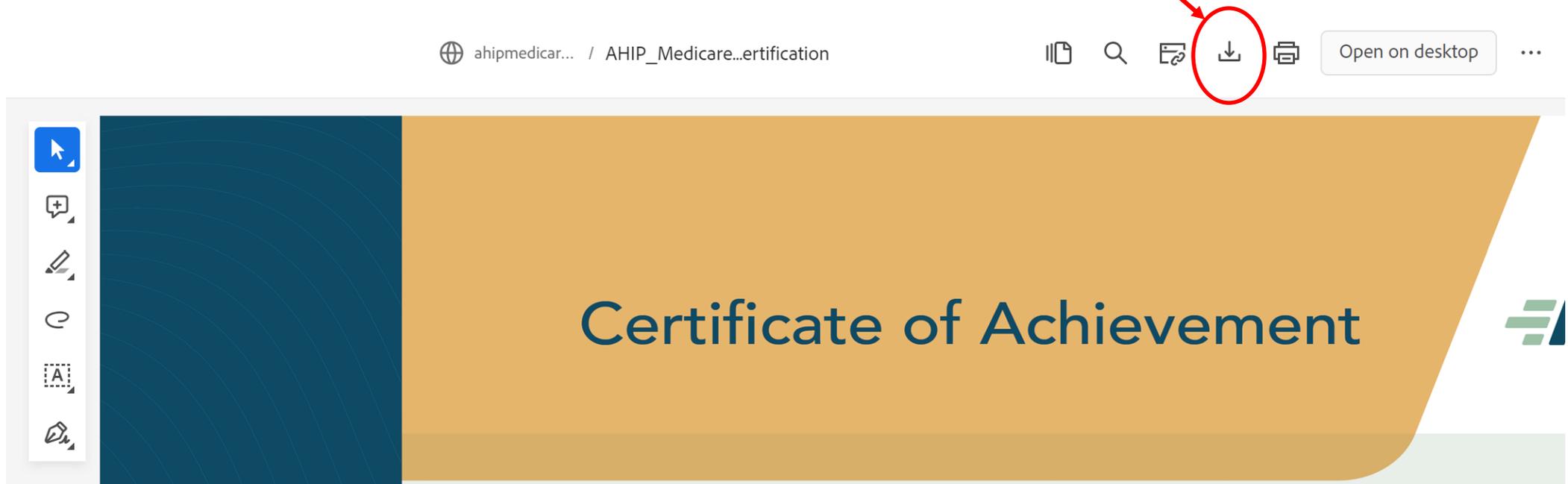
[Certificate](#)

Congratulations! You have completed your training.

You can click the link below to view/print your certificate. Click on the **Medicare Course Home** tab at the top to return to Medicare Training home page.

[AHIP Medicare Certification](#)

Click on the download button and save a copy of your AHIP certificate. Close this window after downloading, returning you to the previous window.



**NOTE:** If you scroll to the bottom of the page and you will see a list of carriers that you have been appointed. It might not work if you click on (Transmit) for these carriers. You will likely need to transmit the AHIP score to each of the carriers when you are doing the certifications from the Carrier's sites. So don't be surprised that you get error messages when you click on Transmit.

## My Certifications

✓ [2024 AHIP Medicare Training \(Recertification\)](#)

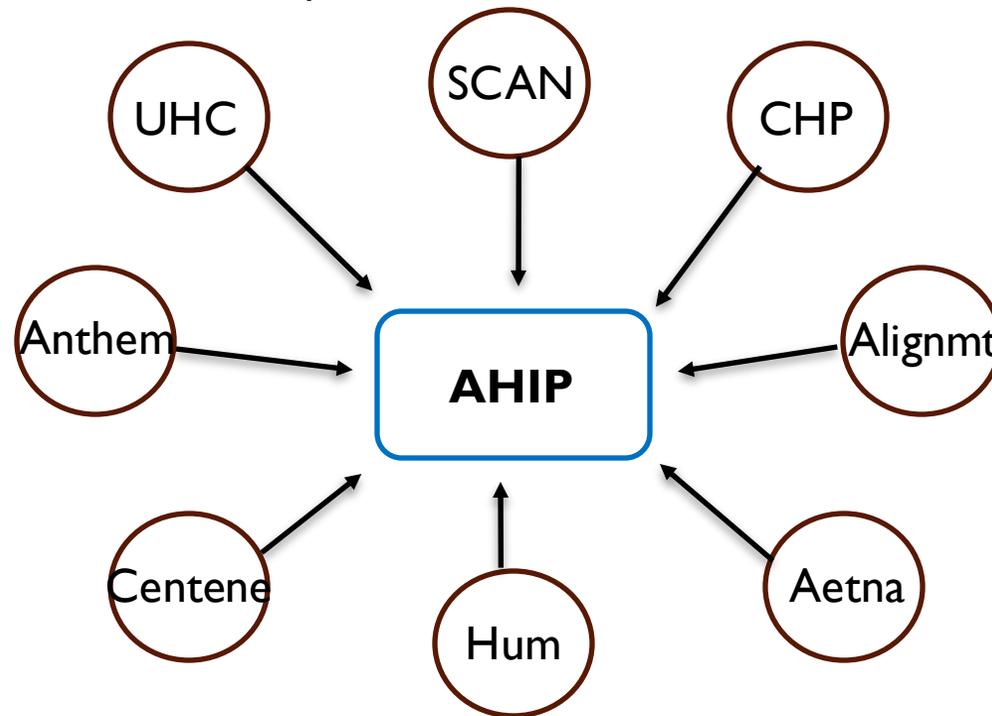


## AHIP Course Completion

- Humana ([Transmit](#))
- UnitedHealthcare ([Transmit](#))
- SCAN Health Plan ([Transmit](#))
- Cigna Healthcare ([Transmit](#))
- Blue Shield of California ([Transmit](#))
- Humana (Career) ([Transmit](#))
- Humana (Pre-Contract) ([Transmit](#))
- Elevance Health ([Transmit](#))
- Humana (Brokers) ([Transmit](#))
- Aetna (Independent Broker) ([Transmit](#))
- CVS Health ([Transmit](#))
- Golden Outlook ([Transmit](#))
- Centene Teledigital ([Transmit](#))
- Brand New Day ([Transmit](#))
- Centene Broker ([Transmit](#))

# How many times do I need to take...

- Once a year:
  - ✓ AHIP
  - ✓ Carrier (Health Plan) Annual Certifications



## Completing your AHIP

- Once you have downloaded your AHIP certificate, please send a copy to [Contracting@annetainsurance.com](mailto:Contracting@annetainsurance.com)
- We will send you email notifications when our online training slides are ready for the various health plan carriers.
- If you have not gained access to the Anneta Agent Portal, please send an email to [Marketing@annetainsurance.com](mailto:Marketing@annetainsurance.com) to gain access. All your training and certification information will be on your agent portal. They will NOT be emailed to you due to the size of the files and the agent-exclusive information that they contain.